

INBOUND CARE

This is only the Schedule of Benefits, please refer to the policy wordings for complete Terms & Conditions:

Benefits	Limit upto (in AED)
Emergency Medical Expenses (In-Patient only)	55,000
Repatriation of mortal remains	11,000
Emergency Medical Transportation & Repatriation	9,000

Notes:

- 1. Policy is only for Non-UAE residents for their Stay in UAE.
- 2. Policy can be purchased anytime during the Member's stay in UAE
- 3. Mandatory waiting period of 3 days applies from policy start date
- 4. The cover provided under "SCHEDULE OF BENEFITS" includes Policy holder being diagnosed with COVID -19 (Only if hospitalized for more than 24 hours).
- 5. Pre-existing medical conditions, Routine Treatments, Pregnancy are Policy exclusions
- 6. Out-Patients Treatments are excluded

Claims:

Since the appearance of an event that could be included in any of the guarantees described previously, the beneficiary or any person acting in his/her place will necessarily contact, in the shortest possible time, in every case, the Alarm Centre mentioned below, which will be available to help any person 24hrs a day, 7 days a week.

ASSISTANCE INFORMATION (24 HOURS)	ALARM CENTER, GULF ASSIST
	Tel. No. 8000 9730 222 (U.A.E)
	travela@mapfre.com

By dialing our Emergency number, the insured will be prompted to provide Policy Number, Full name of the Policy Holder and the cause of the call.

Customer Service:

If you have any questions about our products and services, or about your policy, please feel free to contact us at:

Tel: 800 ORIENT(674368) Email: orient@alfuttaim.com